

Allow your employees to use the latest and most productive IM & collaboration tools



### Why capture IM & collaboration tools?

Employees want to use the latest and most productive instant message (IM) and collaboration tools. There are regulatory requirements for the retention of electronic communications, including IM & collaboration conversations. Many organizations in regulated and litigious industries have prohibited the use of these tools as they are unable to archive the communications, which impacts employee productivity. With the right solution in place to capture and archive communications, you can allow employees to take full advantage of best of breed channels, without risking non-compliance.

### Key features



Direct source capture & control capabilities



Profile & identity management



Message threading



Attachments support



Automatic indexing



External archive support

## Enable employee productivity with best-of-breed IM & collaboration tools while staying compliant

### How it works

IM & collaboration archiving can be enabled for individuals or across your entire organization, directly from our relationships with leading platforms, without relying on third parties. Once implemented:

- IM & collaboration data is captured automatically in near real time and sent encrypted to the archive.
- Upon ingestion, all data is indexed and made available for fast, on-demand search alongside all other archived channels.
- IM & collaboration data is threaded together, in order, and in blended search results to show the full context of the conversation.
- Images and files are supported and can be viewed or downloaded in their original form.
- Capture is fully compliant, preserving chain of custody and identifying users across channels.
- SDK capabilities allow for capture of custom content via APIs.
- Data can be retained for as long as necessary and exported in multiple formats at any time.

For the latest list of supported IM & collaboration channels or to get started, contact [1-866-762-7741](tel:1-866-762-7741).

### Supported channels include:



Microsoft Teams



IBM Connections



Workplace by Facebook



Microsoft Yammer



Slack



Citrix Sharefile



Skype



ICE Chat IM



Cisco UCM/Jabber



Pivot



Webex Teams



Brosix



SharePoint



Factset



Bloomberg



HipChat



Symphony



Jive



Salesforce Chatter



Zoom.us



Thomson Reuters



OneDrive



IBM Sametime

Additional content available via API/SDK