The Challenge

You are looking for a modern, efficient electronic records management solution. You need to meet FOIA requests with ease and adhere to state and local records laws. Instead of wasting time searching for your records in different data silos, you need a solution that allows you to capture, archive, search and review all of your electronic communications in one place. Your solution needs to be easy to use as well as able to evolve with the changing needs of your organization.

The Solution

The Professional Archive for government empowers your teams with simple and effective records management. Save time with the ability to access and analyze all of your electronic communications records in a single-pane-of-glass solution, including emails, instant messages, social media, and text messages. Smarsh is the only archiving solution with native capture of text messages directly from leading mobile carriers.

As communications evolve, your archive should, too. Smarsh continually adds new channels, allowing you to scale and grow to meet the current and future needs of your organization.

Key Use Cases

- Respond to FOIA and other records requests
- Meet records retention obligations
- Conduct e-discovery and internal investigations
- Obtain insights from archived data
The Professional Archive is your comprehensive records management solution
Inclusive of capture, archive and discovery for all communications.

**Key Capture Benefits**
- Capture 80+ communication channels in a single solution, including emails, text messages, IMs, and more
- Understand full conversational context with native capture and message threading
- Ingest custom content via APIs

**Key Archive Benefits**
- Easily find retained communications with a simple UI and granular search options
- Access data on-demand with unlimited ‘Do-It-Yourself’ exports
- Secure data in immutable, WORM-compliant storage
- Support employee access to their communications via the Smarsh Personal Archive

**Key Discovery Benefits**
- Significantly reduce the time and cost of e-discovery with powerful search and case management tools
- Make informed decisions with valuable review and tagging features
- Stay prepared with an unlimited number of legal holds