

### zoom

Embrace virtual workspaces without increasing your risk exposure

## **Key Features**

#### **Native Content Capture**

Capture the nuances of on-screen chat interactions exactly as they happen, regardless of the device being used. Whether the interaction is in a formal meeting or an informal chat session, Smarsh can capture it and ensure you meet your compliance requirements.

#### **Contextual Capture**

Bring the full picture of an interaction into view by capturing the voice, chat, emojis and files and images that were shared during a meeting or outside of a meeting.

#### **Content Monitoring**

Define lexicon policies to flag content and generate alerts based on keyword matches, phrases and regular expressions such as social security numbers.

#### **Powerful Search**

Search for Zoom content based on user, date range, keywords, or content tagged to specific cases, events or topics.

#### Export to Secure, Context-Aware Archive

Export Zoom communications content to the Smarsh Communications Intelligence, an immutable and contextaware archive optimized with Smarsh Conduct Intelligence for supervision and Smarsh Discovery for e-discovery.

# Instant Communications for Modern Workforce

Zoom is one of the fastest growing enterprise communication solutions. Millions of electronic records are generated by Zoom each day and it has become a cornerstone technology for a vast number of organisations. However, without the right solution in place to govern its usage adoption can be risky. Smarsh can reduce the risk of data loss, breach, and non-compliance through a service that is fully managed at the source, which allows organizations to adopt with confidence. Smarsh Cloud Capture offers the following benefits:

#### Comprehensive compliance

Smarsh provides native compliance and governance for Zoom meetings, rooms, Zoom phone and chat. This content can be sent to the Smarsh Enterprise Archive, Digital Safe Archive, or any archive, app, or data lake of your choice to meet FINRA, SEC, FCA, MiFID II and other regulatory mandates. The quick search and display of contextual data make supervision and reconciliation functions more efficient.

#### **Policy enforcement**

All content can be inspected for sensitive information, suspicious behavior, and / or abusive language. Administrators can review policies that flag files, keywords and regular expressions across messages to pinpoint any violations.

#### Increased customer and employee satisfaction

Allow your customers and employees to communicate using the communication channel of their choice, without the worry of risk exposure. Smarsh can help you operate confidently with the newest virtual technology.

To learn more, contact your Smarsh representative or visit our Cloud Capture for Zoom webpage on www.smarsh.com.

