



Connected Archive™

Federal Archive

Text message capture and retention
for federal agencies

The Challenge

Federal employees increasingly use text messages to conduct agency business. The Federal Records Act requires federal agencies to retain these communications. However, existing solutions lack security and functionality requirements. Accessing text communications for the rising numbers of federal records requests is currently slow, difficult and unreliable.

Additionally, the government's Cloud Smart Strategy requires agencies to adopt safe and secure cloud-based technology solutions. All cloud solutions that hold federal data must be authorized by the Federal Risk and Authorization Management Program (FedRAMP). A FedRAMP authorized solution is needed to capture and retain employee text messages.

The Solution

The Smarsh Federal Archive is a comprehensive solution for capturing, retaining, and searching mobile text messages. Designed specifically for federal agencies and deployed to AWS GovCloud, the Federal Archive is a secure, easy-to-use solution. It is the only text message archiving solution with FedRAMP Agency Authority to Operate.

The Federal Archive captures AT&T and Verizon text messages in full context, directly from the carriers. In the archive, content is readily available for high-speed search and export. With Smarsh, agencies can both comply with records management policies and efficiently respond to records requests.

Key Use Cases

- ✓ Access records quickly and securely to prepare for litigation, audits, and federal records requests, including FOIA
- ✓ Transfer records to NARA efficiently and in required formats
- ✓ Conduct internal investigations into text message communications

Key Features

- ✓ Federal-grade security
- ✓ FedRAMP Agency Authority to Operate
- ✓ Direct capture from mobile carriers
- ✓ Powerful, granular search

