

Federal Cloud

Text message retention for Federal Agencies

COMING SOON

The Challenge

Federal employees are increasingly using text messages to conduct agency business. Agencies are required to retain those communications, but traditional archiving solutions are cumbersome, expensive and inefficient. They create data silos and make accessing records for disposition slow and difficult. Many agencies are keen to embrace the benefits of cloud technology to improve records operations and save money. However, strong assurances are needed about the security and privacy of those solutions in order to meet FedRAMP and other requirements.

The Solution

Federal Cloud is the FedRAMP in process capture & archive solution for text message content. Deployed in AWS GovCloud, Federal Cloud is specifically designed to meet federal security and privacy requirements for AT&T and Verizon, with additional communication channels on the roadmap. Clients benefit from fast access to data - all records are retained in one place - as well as simple, scalable, cost-efficient onboarding. Federal Cloud provides peace of mind in a constantly evolving regulatory landscape, built to protect agencies now and in the future.

Key Use Cases

- ✓ Access records quickly and securely to prepare for audits, litigation, and FOIA requests
- ✓ Transfer records to NARA efficiently and in required formats
- ✓ Conduct internal investigations into text message communications
- ✓ Drive faster analytic insights, with all text messages retained in one place

Key Benefits

- ✓ Fast, anytime access to data
- ✓ Powerful search
- ✓ Message context preservation
- ✓ Federal-grade security
- ✓ External archiver support

