

Supervision Architect

DATA SHEET

Design and build a more effective supervision system

The Challenge

Effectively supervising electronic communications to meet regulatory requirements is easier said than done. In order to spot compliance and regulatory violations, you need an optimized supervision workflow with clear administrators, review queues and more. Furthermore, you need to create and curate policies that flag communications with violations and don't bog down your review queues with false negatives. Keeping up with the supervisory needs of your organization is time consuming and stressful. You need a service to help relieve your burden.

The Solution

The Smarsh Supervision Architect service is designed to help you create and implement a supervision system that saves you time and is more effective at surfacing real risk. Our supervision experts do a full review of your current supervision workflow, configuration of review queues, hierarchies, custom roles and more. Then, they provide guidance and recommendations on how to improve your process, build your ideal configuration and customize your baseline policies. With this service, you can dramatically increase the success of your supervision program.

Key Features

- Consultation with supervision experts to review and optimize your workflow
- Review and configuration of review queues, saved searches, hierarchies, groups and custom roles
- Customization of baseline policies
- Lexicon-specific exclusions and refinements

