

Highlights from the 2018 Electronic Communications Compliance Survey Report

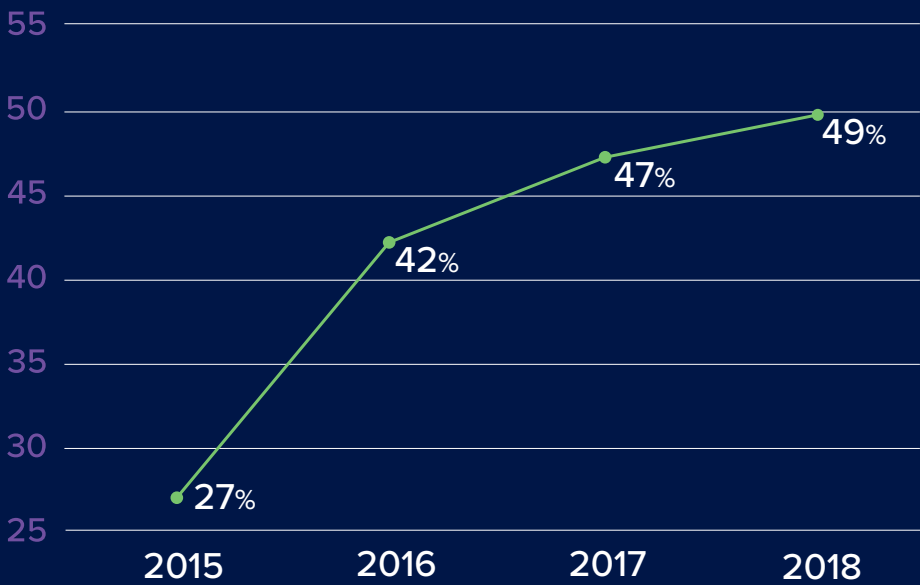
The debut of the 2018 Electronic Communications Compliance Survey Report from Smarsh offers further evidence that communications supervision is changing at a rapid pace. Examinations continue their years-long rise in frequency, new communications channels are growing in popularity, and examiners are auditing more types of content than ever before.

This handy infographic offers a quick sneak peek at the key takeaways from the Compliance Survey Report. And don't forget to download the complete report at the link below for a comprehensive dive into the realities of the modern workplace.



Examinations continue to rise

Nearly half of this year's survey respondents report being examined within the last 12 months.



Employees seek new communications channels - examiners follow suit

Examiners recognize that employees and clients increasingly prefer newer communications channels and are requesting records from these channels more often.



Top 5 Channels Requested By Employees

- 46%** LinkedIn
- 39%** SMS/Text Msgs
- 34%** Facebook
- 25%** Twitter
- 22%** Corporate IM/Collaboration



Too Little Time Spent on Supervision

- 24%** Corp IM/Collaboration
- 23%** SMS/Text Messaging
- 22%** File Collaboration
- 20%** Instagram

Firms are adapting, but progress is slow

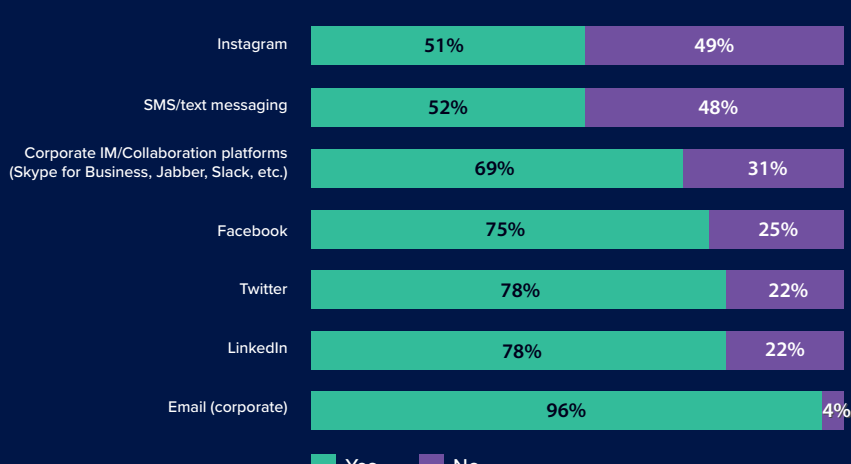
Many firms recognize that they are not spending enough time on supervising new communications channels.

The greatest challenges lie in mobile and social

Social media and mobile-first channels, such as SMS/text messaging and collaboration platforms, are especially concerning because these are where the greatest compliance gaps currently lie.

Compliance Gaps

If allowed, is there an archiving/supervision solution in place?



For more insights into the new era of workplace communications, download the 2018 Electronic Communications Compliance Survey Report.

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